

Frequently Asked Questions and Answers

What is EZ Scan®?

A: [EZ Scan®](#) is an innovative and easy way to record laps during run club, PE class, or sport practice. EZ Scan® is comprised of the EZ Scan® 2 app and the EZ Tally® online database.

Using a tablet or smartphone (Apple iOS or Android devices), students scan their QR code as they complete laps. The EZ Scan® 2 app indicates the number of laps completed for each student in real time. In addition, participants receive encouragement in the form of fun, motivational sayings each time they scan their QR code (optional use). At the end of a session, the devices are “synced” with a push of a button, then the information is sent to the EZ Tally® online database and assigned to the designated student.

We also offer [EZ Scan® + Timing](#). It includes all the great features of EZ Scan®, but now each lap and its time is displayed. Data for both total time and splits are included.

What is EZ Tally®?

A: [EZ Tally®](#) is the Fitness Finders® online database that makes it easy to record, organize, and analyze run club information. **When an EZ Scan® order, you automatically receive EZ Tally® as your database.**

With the EZ Tally® database, you create your own customized award system, deciding which awards to offer for what specific accomplishments. You can even print unlimited certificates! EZ Tally® allows leaders to easily track each student’s progress and know when students have earned an award. In addition, EZ Tally® sorts your run club data into amazing stats that are easy to share with classroom teachers and principals. These stats are important to analyze the effectiveness of your run club. They can also be used in a variety of ways by classroom teachers for specific lesson plans.

How Does the EZ Scan® 2 App Work with EZ Tally®?

A: The EZ Scan® 2 app is the reader and the EZ Tally® database is the organizer of the lap data. See a short video about EZ Scan® at ezmileageclub.com.

The EZ Scan® 2 app works anywhere recording students’ laps – in a gym, on the playground, at a park, etc. – no wifi necessary. After the app has recorded the data, it is synced with EZ Tally® (via wifi) and the information is organized into the database system. (Don’t worry – your information is stored on your devices until you are able to get to wifi to sync your data.)

How Do I Start Using EZ Scan®?

A: Once your EZ Scan® order is processed, you receive an email with an activation code. (This is why it is important for you to include the appropriate user email when placing your order.) Follow the directions to set up your EZ Tally® database. You will establish the number of laps per mile, create classes, enter students' names, and set up your award structure.

Next, download the EZ Scan® 2 app from the Apple Store or Google Play Store to your iOS or Android devices (multiple tablets and phones may be used). Press the sync button on the EZ Scan® 2 app, and all the data entered into EZ Tally® will sync with your scanning devices. Now you're ready to scan!

- **Q:** How do I enter students?
A: Students are entered with a simple copy and paste option. It's that easy!
- **Q:** May laps be entered manually as well with EZ Scan®?
A: Yes, with EZ Scan® you can use both options – scan the QR codes with the EZ Scan® 2 app or enter laps manually into the EZ Tally® database.

Purchasing Information

- **Q:** What is the cost for EZ Scan®?
A: The yearly subscription fee for **EZ Scan®** is \$149.95. A yearly subscription for **EZ Scan® + Timing** is \$179.95.
- **Q:** How are EZ Scan® and EZ Tally® sold?
A: With an EZ Scan® or EZ Scan® + Timing purchase, you receive the EZ Scan® 2 app and the EZ Tally® database. **You can't use the EZ Scan® app without the EZ Tally® database.** You can purchase the [EZ Tally® database](#) by itself for an annual fee of \$49.95. This allows you to set up your award structure, organize and keep track of lap data, print unlimited certificates, and share data. If you purchase only the EZ Tally® database, you will need to enter laps or cards totals manually.

Check out the chart below to compare all the options of EZ Tally® and EZ Scan® with their specific features in one EZ place.
- **Q:** Do I have to pay for both EZ Tally® and EZ Scan®?
A: An EZ Scan® subscription includes the EZ Scan® 2 app and the EZ Tally® database.
- **Q:** Is there a free trial period? Can I try the program before I buy it?
A: Yes, a **14-day FREE trial** is available! Just go to ezmileageclub.com and scroll to the bottom. Sign up with your name and an email address, and you can try before you buy. All information entered during a trial may be retained upon purchase.

- **Q:** Are there discounts for EZ Scan®?
A: Yes, we offer two types of discounts. The **multiple facilities** discount depends on the number of schools (2-5 schools = 10%; 6-10 schools = 15%; 11-20 schools = 20%; 21+ schools = 25%). **Multiple year** discounts are 20% off for a 3-year subscription; 25% off for a 4-year subscription. For Corporate sponsorship information, please call 800-789-9255 or email info@fitnessfinders.net.

How Does the Subscription Work?

- **Q:** When does the EZ Scan® subscription activate?
A: For new customers, an EZ Tally® or EZ Scan® subscription activates the first time mileage data is synced or manually added.
- **Q:** What happens to my current EZ Tally® account if I upgrade to an EZ Scan® account?
A: Current EZ Tally® customers start a new subscription (not a new account) when they upgrade to EZ Scan®. The new subscription begins the day of the EZ Scan® purchase. The remaining balance of the original EZ Tally® account will be converted to its dollar value and credited to the purchase price of EZ Scan®. Nothing is lost in the transition.

QR Code Questions

- **Q:** How do I get the QR codes?
A: Two options are available regarding QR codes. With the first option, print QR codes yourself using the EZ Tally® database. This allows you to reprint as needed if cards are lost or to add a student. The second option is to purchase Fitness Finders® [QR Scan Cards](#), durable, plastic cards (the size of a business card) that a student can use repeatedly for multiple years. With a QR Scan Card purchase, Fitness Finders® prints the cards and sends them to you.
- **Q:** If I print the QR codes myself, can the cards be laminated?
A: Yes, we recommend laminating the cards. The scanning function works fine with laminated cards.
- **Q:** Can students use the same QR code for their entire elementary career?
A: Yes. When creating new programs each year, choose to advance students so their scanning codes work from year to year.
- **Q:** Can we print the QR codes with a printing company?
A: QR codes are printed from a pdf format and can be sent to any printer.

- **Q:** Can the QR codes be read with a scanner at local stores?
A: No, EZ Scan® uses an app that resides on your tablet or smartphone. Only devices with the EZ Scan® 2 app can read the QR codes.

Technology Questions (Device and Network)

- **Q:** Can I use a smartphone to scan?
A: Yes. Just download the EZ Scan® 2 app from either the Apple App Store or the Google Play Store.
- **Q:** What version of tablet do I need? Will it be compatible with all generations of devices?
A: EZ Scan® supports iOS 10.0 and later (iPad 2 and later) and Android 6.0 (Marshmallow) and later. **EZ Scan® does not work with Kindle or Chromebook.** Just like any computer program, older operating systems can cause problems. Older devices running current operating systems should not be a problem.
- **Q:** Can we use multiple devices (smartphones or tablets) to scan?
A: Yes!! Use multiple devices to provide multiple scanning stations so your students do not have to stand in line. A student that uses the **same** smartphone or tablet each time they scan during a given session will receive accurate lap counts by that device throughout the entire session. If the student uses **different smartphones or tablets during the same session**, the lap count will be divided between the different devices (because the devices do not communicate with each other during scanning). The total lap information sent to EZ Tally® will be accurate once all devices have been synced.
- **Q:** Do we have to purchase a subscription for each smartphone or tablet?
A: No, only one subscription is needed for up to 1,500 students.
- **Q:** Do I have to be on a network connection?
A: The EZ Scan® 2 app scans without the internet. Take it anywhere. Scan cards wherever you want. **You only need to be on the internet when you're logging into the app and when you're syncing the lap data.**
- **Q:** Can I access EZ Tally® from the iPad also?
A: You can access EZ Tally® through any computer, smartphone, or tablet with internet access.

- Q:** How do software updates work? Will it be automated or include a fee?

A: Updates occur through the app store (this can be set to automatically on your device). There is no additional cost for updates.
- Q:** How do I get EZ Scan®? Do I have to download something?

A: Go to the Apple App Store or Google Play Store to find the EZ Scan® 2 app. The EZ Scan® 2 app is free, but it will not work unless you have an EZ Scan® subscription from Fitness Finders®. We recommend purchasing EZ Scan® from our website at www.FitnessFinders.net. It's the easiest way to see all our EZ programs, as well as Mileage Club®, the #1 youth run club in North America, and the hundreds of charms and incentives we make to help you motivate your students to get excited about getting active!

Can EZ Scan® Do That?

- Q:** Is there a timing (stopwatch) function?

A: Yes, we now offer [EZ Scan® + Timing!](#) It functions the same as EZ Scan®, but the laps are timed as well as tracked. Data includes total time and splits – it's EZ and amazing!
- Q:** Does EZ Scan® use the camera function?

A: Yes, EZ Scan® is constructed to use the front or rear-facing camera already in your devices.
- Q:** Can EZ Scan® be used for fund raising events?

A: Yes! EZ Scan® make it super EZ to keep track of all those laps. Just setup multiple scanning stations to keep those kids moving. Call Fitness Finders® at 800-789-9255 if you have any questions.
- Q:** Can I keep my Morning Run data separate from my class laps?

A: Yes! In the EZ Tally® program you create a program for each event. The same QR codes can be used but the data will go to the correct program.

We hope you've found this information on EZ Tally® and EZ Scan® to be helpful. If you have further questions please, check out the EZ Scan® website at ezmileageclub.com. You can also contact info@fitnessfinders.net, or give us a call at 1-800-789-9255.